Licensing Software Upgrade Required

Keysight Network Applications & Security (NAS) Products

Overview

On August 12th, 2022, many of Keysight's Network Test, Network Visibility, and Edge to Core (NAS/formerly Ixia) products will migrate to a new licensing structure. This change will happen alongside licensing server user interface changes that will speed up the registration process and enhance the user experience.

A new licensing software version for these products will also be available for download and installation on August 12th.

What Does this Mean for You?

1. Do I need to do anything if my systems are up and running and licenses are already installed?

If you have systems with licenses installed and running, no immediate action is necessary. There will be no impact on your systems, and they will continue to run as designed until you perform any of the operations listed in section 2 below. If you perform any of these activities, you must first download and install the new version of the licensing software.

2. What licenses and operations does this affect? What will trigger making changes?

This affects all licenses for the products listed in the table show below section 4. All unaffected products are shown in Section 5.

The new licensing structure affects the following online/ offline license operations:

- Activating new or add-on licenses
- De-activating licenses
- Re-hosting licenses
- Renewing existing licenses
- Incrementing or decrementing license counts

If you do not perform any license operations from the list above, this will have no impact on you.

If you perform the above operations on licenses without upgrading the licensing software on your local license server after August 12th, 2022, licenses may not register properly, and some features may be missing. This could impact testing and result in downtime.

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3. What do I need to do to eliminate licensing related risks?

As of August 12, 2022, you must upgrade your licensing software to the latest version before performing any of the license operations shown above to ensure you do not experience any issues.

4. What products does this affect and what steps are necessary to upgrade licensing?

Many of the Keysight Network Test, Network Visibility, and Edge to Core (NAS/former Ixia) products are affected – the full list is in the table below. Depending on the type of license in use, the steps to upgrade the licensing software will vary.

As we approach August 12, 2022, links will be available that provide precise steps for performing a license upgrade for each product.

Products	How to Upgrade to New Licensing Version
- BreakingPoint VE - CloudLens vLM - CloudLens 5.X (Private) - CloudLens 6.X - CloudPeak - CyPerf - Hardware platforms: XGS2/12, PerfectStorm ONE on Native IxOS - Hardware platforms: XGS2/12, PerfectStorm ONE on Windows - Hawkeye - iBypass DUO - iBypass 100G - IFC-CM (Indigo Pro) - IxANVL VM - IxANVL on Windows - IxChariot on Windows - IxChariot Server (VM) - IxLoad - IxNetwork/ IxNetwork FT - IxSuiteStore - IxVerify - IxVeriWave - IxVM - Metronome - Network Emulator (NE2 / NE3) - Novus ONE/+, AresONE P/S - ThreatARMOR - TrafficREWIND - Vision Edge 1S - Vision Edge OS	Instructions are available at: www.keysight.com/find/ixialicenseupgrade

5. What products are not affected?

Network Visibility

Network packet brokers: Vision ONE, Vision Edge 40, Vision Edge 100, Vision Edge 10S, Vision X, Vision 7300, NTO 5288/5293/5236/5273, xStream10, xStream 40

Network packet broker licensing includes IFC (Ixia Fabric Controller), Inline, AppStack, MobileStack, Decryption or other add-on feature licensing.

Hawkeye potential endpoints IxTap, iBypass 4, IxProbe are not affected. If you are using them with Hawkeye, you only need to update the main Hawkeye license.

Network Test

ThreatSimulator

6. How do I get more information?

You will find more details about the upgrade and direct links to the software downloads at:

www.keysight.com/find/ixialicenseupgrade

We will continuously add info and FAQs to this page as we approach August 12, 2022.
You can also discuss the upgrade with your local Keysight sales, support, or renewals teams.

7. What options do I have if I experience licensing issues after August 12, 2022?

You should follow the instructions on the webpage mentioned above as we will continuously update the content. You will find exact upgrade steps and FAQs that detail your options for each situation.

If you fail to revert your setup back to a running state, please contact Keysight support for assistance.

8. How do I engage with Keysight Support to resolve my license issue?

Please call +1 818 595 2599 for Ixia Global Support or email support.ix@keysight.com

You can find local phone numbers and a form to complete to open a support case here