



Effective: 2026, last reviewed 25 March 2026

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## Keysight Technologies, Inc. Quality Compliance Policy to NEI 14-05A

### Purpose

The purpose of this policy document is to describe how Keysight Technologies, Inc. supports customer implementation of NEI 14-05A, Revision 1 for the procurement of ISO/IEC 17025-accredited calibration services.

This policy is made available through Keysight's Quality resources as objective reference material to support customer quality, regulatory, and audit activities.

### Scope

This policy applies to calibration services performed by Keysight Technologies laboratories operating under ISO/IEC 17025 accreditation, and to accredited calibration certificates issued by those laboratories.

This policy:

- Does not modify Keysight's standard terms and conditions.
- Does not replace or supersede customer QA program requirements.
- Is intended to provide transparency into Keysight's accreditation framework and controls supporting NEI 14-05A Rev. 1.

### Standards / References

- NEI 14-05A, Revision 1 (September 2020), *Guidance for the Use of Accreditation in Lieu of Commercial Grade Surveys for Procurement of Laboratory Calibration and Test Services*.
- ISO/IEC 17025:2017, *General requirements for the competence of testing and calibration laboratories*.
- ILAC Mutual Recognition Arrangement (MRA) framework (as applicable to the Accreditation Body issuing Keysight's ISO/IEC 17025 accreditation).
- Keysight Quality and Security Processes, <https://www.keysight.com/us/en/about/quality-and-security/quality-and-security-resources.html>

### Policy Statement

Keysight Technologies calibration services are performed under an ISO/IEC 17025:2017 accreditation issued by an Accreditation Body that is a signatory to the ILAC Mutual Recognition Arrangement (ILAC MRA), and within the limits of Keysight's published scope of accreditation.

NEI 14-05A Revision 1 describes an NRC-accepted approach whereby purchasers may rely on ILAC MRA accreditation in lieu of performing a commercial-grade survey, when implemented in accordance with the purchaser's QA program and when procured services are verified to fall within the supplier's accredited scope.

This policy describes the Keysight elements that support such purchaser implementation.



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## Objective Evidence Available to Customers

For accredited calibration services, Keysight provides objective evidence suitable for receipt inspection and quality or regulatory review, including, as applicable:

- **Accreditation identification**  
Accredited calibration certificates include the applicable Accreditation Body mark or logo.
- **Scope verification support**  
Certificates identify calibrated parameters, methods, and reported uncertainties sufficient to support comparison against Keysight's published scope of accreditation.
- **Metrological traceability**  
Measurement results are traceable to national and/or international standards.
- **As-found reporting**  
When an item is found out-of-tolerance, as-found data is reported on the certificate.
- **Standards and equipment identification**  
Calibration certificates identify standards and/or equipment used, as required by the accredited method and certificate format.

## NEI 14-05A Rev. 1 – Purchaser Responsibilities

Consistent with NEI 14-05A Revision 1, purchasers retain responsibility to:

- Document the use of ILAC MRA accreditation as the selected procurement method within their QA program, as applicable.
- Verify that Keysight's accreditation is issued by an ILAC MRA signatory Accreditation Body.
- Confirm that procured calibration services fall within Keysight's published accredited scope, including applicable parameters, ranges, and uncertainties.
- Perform receipt inspection or verification using accredited calibration certificates and associated documentation.



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## Keysight Commitments and Controls

Keysight maintains the following controls in support of accredited calibration services and customer reliance on ILAC MRA accreditation:

- **Accredited performance**  
Calibration services are performed in accordance with Keysight's ISO/IEC 17025:2017 quality system and within the published scope of accreditation.
- **Accreditation assessment status**  
Keysight's ISO/IEC 17025 accreditation is maintained through on-site Accreditation Body assessments within the last 48 months and is not based on two consecutive remote assessments. Evidence is available upon request.
- **Subcontracting control**  
Keysight does not subcontract accredited calibration services without prior customer authorization.
- **Accreditation status notifications**  
Customers are notified of conditions that adversely affect Keysight's accreditation status or accredited scope relevant to services provided.

## Use for Receipt Inspection and Audit Activities

This policy, together with accredited calibration certificates, may be referenced by customers as objective evidence during receipt inspection, quality review, and audit activities.

Customers may verify:

- The presence of the Accreditation Body mark or logo on accredited certificates;
- That reported calibration services fall within Keysight's accredited scope.



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## Executive Summary (Auditor Quick Review)

- **Accreditation basis**  
Keysight calibration services are performed under ISO/IEC 17025:2017 accreditation issued by an ILAC MRA signatory Accreditation Body.
- **Scope control**  
Services are delivered within Keysight's published accredited scope.
- **Objective evidence**  
Accredited certificates demonstrate scope applicability, traceability, and accreditation status.
- **NEI 14-05A alignment**  
This policy supports purchaser implementation of NEI 14-05A Rev. 1 within the customer's QA program.
- **Key controls**
  - I. No subcontracting without authorization,
  - II. as-found reporting when applicable
  - III. identification of standards/equipment used
  - IV. notification of accreditation changes
  - V. on-site assessments within 48 months.